

SERIS Quality Policy – ISO / IEC 17025



A high-level goal of SERIS is to contribute to the realization of a sustainable global energy supply through its testing activities in the area of solar technologies. The institute has established and will continue to maintain and improve, a Laboratory Quality Management System. The goal of the SERIS Quality Policy is to provide high levels of assurance, integrity and continual improvement in SERIS' performance.

In order to pursue this goal effectively, the focus areas of SERIS' Quality Policy are:

- Delivery of high-quality results in testing activities
- Close monitoring of customer and sponsor satisfaction
- Stable financial development of the institute
- Commitment to good professional practice and to a high quality of the testing activities offered as services to its customers
- Commitment to comply with the relevant International Standards and to continually improve the effectiveness of the Laboratory Quality Management System

The Laboratory Quality Management System is structured in a manner which is understandable by all employees. The System is flexible enough to cover all activities identified within its scope. The System further allows SERIS to adapt to customers' and sponsors' requirements and needs, as well as to changing legal requirements.

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