

SERIS Quality Policy – ISO 9001



The higher-level goal of SERIS is to contribute to the realisation of a sustainable energy supply through its research and development activities in the area of solar technologies.

The institute has established, and will continue to maintain and improve, a **Quality Management System**.

The goal of the **Quality Policy** is to provide high levels of assurance, integrity and continual improvement in SERIS' performance.

In order to pursue this goal effectively, the focus areas of SERIS' Quality Policy are:

1. Delivery of high-quality research and development (R&D) results and services
2. Achievement of high customer satisfaction levels

The Quality Management System is structured in a manner which is understandable by all employees. The system is flexible enough to cover all activities identified within its scope. The system further allows SERIS to adapt to customers' changing requirements and needs, as well as to changing legal requirements.

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